

## Eddie Sleeper

---

**From:** Rob <steefarm@gmail.com>  
**Sent:** Sunday, January 28, 2018 2:52 PM  
**To:** Eddie Sleeper  
**Subject:** testimony for jan,30th 2018 energy cmte meeting

We have not had issues with shut off but one person testified already about DTE being out of control. I'm not going in great detail at this time but we had a major issue with DTE several years ago with a new service to our farm, long story short after 3 months of them moving the meter to a new location and not reading the new meter I was told by the meter reader that come to the house (that has a separate meter on it) that they didn't know where the new meter was. after telling DTE where there meter was they started reading it but we was using a lot of power at the time and I knew the bill wasn't correct. after questing DTE come to find out they had the multiplier wrong on the meter and it was not correct in the readings. After a few calls to dte customer service and not getting any clear answers on what they were going to do about what I went through with this new service I contacted public service commission through the website to file a complaint, in the meantime we had received a bill from DTE for \$10,000. The public Service commission told me a representative from DTE would call me a few days later, they did I told them on how unhappy I was from the get go on the service( which a lot I didn't go into detail in this email. I didn't dispute we owe them the money but I was very unhappy that I had to tell them where their meter was and that the multiplier was wrong and all the other issues related to the new service we had them put in, I'm very upset that the public service commission does not look at this when DTE request a rate hike because they can't handle what they have now why should they be getting increases in their rates when they're wasting money and we're just one out of 1000 that had an issues with DTE. we was told by DTE they would give us a 45 dollar credit and set us up on a payment plan which they did. dte is out of control and no one seems to be doing anything about it including the public service commission. thankyou for your time. Rob Steenbergh 810-837-0331

Sent from Mail for Windows 10